

Petplan®

Petplan pet insurance

the woof, the meow and the how
of our policies



exclusive
pet insurance
provider to the
AARP



top 10 most frequently claimed conditions

	condition	includes treatment for...	common covered services	average claim paid	highest claim paid
1	non-specific GI disease	signs of GI disease without a specific diagnosis, i.e.: vomiting, diarrhea, gastritis, enteritis, gastroenteritis, colitis	exam fees, hematology, imaging, medication, fluid therapy, hospitalization	\$533.43	\$20,000
2	neoplasia (cancer)	lymphoma, osteosarcoma, squamous cell carcinoma, hemangiosarcoma, transition cell carcinoma, all other neoplastic diseases	exam fees (including specialty consulting fees), chemotherapy, radiotherapy, surgery, advanced imaging, bone marrow transplant, palliative care	\$1,316.19	\$33,823.49 over 3 years
3	lameness	unspecified lameness, injured limbs, dislocated joints, arthritis, orthopedic weakness	exam fees, radiology, long-term analgesic therapy (NSAIDs, opioids, etc.), prescribed supplements and nutraceuticals (e.g. Cosequin®), complementary therapies (cold laser treatment, acupuncture, hydrotherapy)	\$564.67	\$19,006.90
4	skin infection (not directly attributed to allergies)	non-specific dermatitis, cellulitis	exam fees (including dermatology consults), skin scrapes, bacterial culture and sensitivity, fungal culture, prescription shampoos, any applicable medications	\$256.73	\$9,871.13
5	allergies	atopic dermatitis	exam fees (including dermatology consults), skin and blood allergy testing, long-term medications (including Atopica®), skin scrapes, bacterial culture and sensitivity, fungal culture, prescription shampoos, immunotherapy	\$501.11	\$29,774.31 over 4 years
6	periodontal disease	periodontal disease	exam fees (including dermatology consults), skin and blood allergy testing, long-term medications (including Atopica®), skin scrapes, bacterial culture and sensitivity, fungal culture, prescription shampoos, immunotherapy	\$493.81	\$5,571.07
7	ear infections	otitis externa, otitis media	exam fees (including dermatology consults), skin and blood allergy testing, long-term medications (including Atopica®), skin scrapes, bacterial culture and sensitivity, fungal culture, prescription shampoos, immunotherapy	\$180.79	\$6,904.09
8	cruciate injuries	ruptured anterior, cruciate ligaments, torn menisci	exam fees (including surgical consults), tibial plateau levelling osteotomy, lateral fabellar suture, pre- and post-surgical analgesia, physical rehabilitation (including hydrotherapy)	\$2,435.48	\$14,915.45
9	urinary tract infection/cystitis	urinary tract infections, feline urological syndrome (FUS/FLUTD), urolithiasis, pyelonephritis	exam fees, culture and sensitivity, imaging, urolith analysis, antibiosis, surgical urolith treatment, dietary treatment of struvite uroliths	\$317.32	\$7,315.14
10	foreign body ingestion	foreign body ingestion	exam fees, imaging, endoscopy, surgery, post-surgical care	\$1,394.12	\$14,643.18



top 10 most extraordinary treatments covered

Petplan coverage goes beyond the ordinary conditions pets are most likely to suffer; our policies also pay to cover the extraordinary treatments pets sometimes need. The following is a list of 10 of Petplan's most memorable claims — pets who needed everything from bone marrow transplants to acupuncture.

Penelope, Standard Poodle



Penelope stands out as one of our **most claimed** for pets and one of the **largest reimbursements** over the life of her policy.



conditions:

hypothyroidism, gastritis, facial paralysis, cataracts, liver disease (bile duct inflammation) and adenoma

years insured: 6

claims: 200+

treatment:

CT scan with contrast, feeding tube placement, supportive care including IV fluids, antibiotics, antiemetics, gastroscopy, blood work, internal medicine evaluation, neurologist evaluation, and cardiologist evaluation including an echocardiogram

amount reimbursed:

\$73,394.48



top 10 most extraordinary treatments covered

conditions:

arthritis/DJD

years insured: 3

claims: 3

treatment:

acupuncture

amount reimbursed:

\$995.72



Firewalker, Alaskan Malamute

Firewalker originally received stem cell therapy, but his vet recommended additional treatment options for hind limb DJD/arthritis, including chiropractic and acupuncture. After just two acupuncture sessions, Firewalker's pet parent reported some improvement, and by the sixth session, he reported that the acupuncture was helping tremendously with movement and that Firewalker seemed brighter and more energetic. In addition to his arthritis, Firewalker has also suffered periodontal disease, bladder stones, hypothyroidism, hypercalcemia and more, for which **Petplan has reimbursed his family an additional \$6,882.23.**

Plucky, Greyhound

After being diagnosed with lymphoma, Plucky began chemotherapy and was hospitalized one week later with a febrile neutropenia. At their vet's recommendation, Plucky's pet parents traveled to North Carolina State University for a bone marrow transplant. There, Plucky received the transplant, radiation treatment, hospitalization, supportive care, and more — all of which was fully covered by Petplan. Two years later, Plucky had his leg amputated secondary to left hock osteosarcoma. Plucky is still thriving three years after his bone marrow transplant for lymphoma and leg amputation for osteosarcoma and **Petplan has paid a total of \$34,367.09** to his family.



conditions:

lymphosarcoma/
lymphoma

years insured: 7

claims: 28

treatment:

bone marrow transplant

amount reimbursed:

\$19,365.96



top 10 most extraordinary treatments covered

conditions:

skin infection secondary to g-tube placement for intestinal lymphoma

years insured: 5

claims: 105

treatment:

hyperbaric oxygen chamber

amount reimbursed:
\$29,946.41



Spooky, Domestic Shorthair

Spooky was diagnosed with intestinal lymphoma after her pet parent noticed she was reluctant to eat. During chemotherapy treatments, Spooky became anorexic and a g-tube was placed. Spooky developed an infection at the tube site that was resistant to antibiotic therapy. The vet recommended hyperbaric oxygen chamber treatment, and 20 treatments were planned to treat the draining fistula/g-tube site infection.

Bazil, German Shepherd

Bazil presented for right forelimb lameness after his pet parent noticed him limping after strenuous exercise and hikes for a few months. Following a series of diagnostic tests, the attending veterinarian diagnosed Bazil with elbow dysplasia and recommended surgery and stem cell therapy. Bazil's treatment was quickly pre-authorized by Petplan.



conditions:

united anconeal process (UAP)

years insured: 3

claims: 5

treatment:

stem cell therapy

amount reimbursed:
\$4,675.03



top 10 most extraordinary treatments covered

conditions:

bilateral elbow dysplasia

years insured: 4

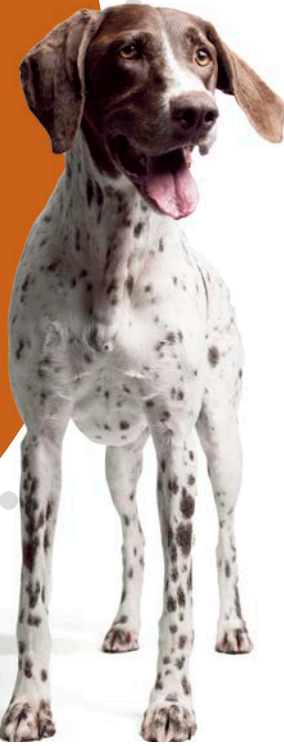
claims: 17

treatment:

chiropractic

amount reimbursed:

\$9,781.35



Niko, German Shorthaired Pointer

Niko first visited the vet when he became lame on his right forelimb. Radiographs indicated severe DJD in the right elbow and minor osteoarthritis and a bone spur in the left elbow. Both elbows were scoped to remove osteophytes and rehabilitation was started. He received chiropractic care to assist with his chronic forelimb lameness despite surgical intervention. In addition to chiropractic care, Niko also receives hydrotherapy, laser therapy, acupuncture and holistic supplements.

Tika, Goldendoodle

After an abdominal ultrasound, a trip to a specialist and a cystoscopy, Tika was diagnosed with transitional cell carcinoma (TCC). She is being treated by an oncologist who recommended a combination of Western and Eastern medical modalities. Included in Tika's holistic care are bioresonance therapy, hua shi, shao fu zhu yu, Apocaps®, Arginex®, Livaplex®, Congaplex®, Canine Renal Support, turkey tail, Cataplex®, Calcifood®, Bach flower remedies, and ChelaCo.



conditions:

bladder cancer

years insured: 6

claims: 10

treatment:

holistic treatments

amount reimbursed:

\$12,715.47



top 10 most extraordinary treatments covered

conditions:

autoimmune hemolytic anemia

years insured: 6

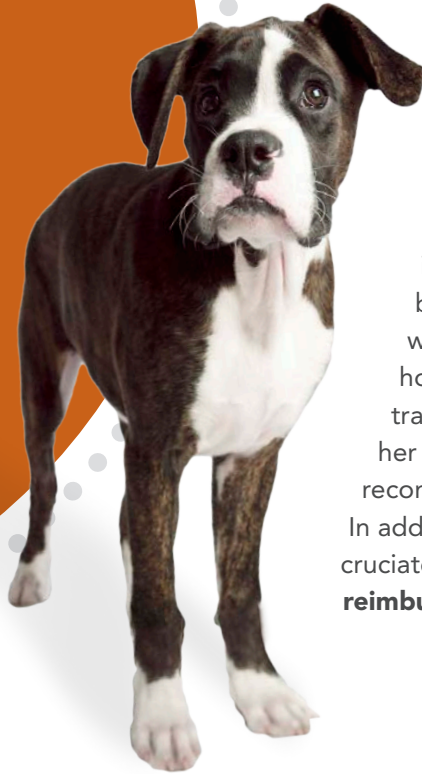
claims: 23

treatment:

bone marrow aspirate

amount reimbursed:

\$7,053.50



Zoe, Boxer

Zoe visited her veterinarian after her pet parent observed progressive lethargy and exercise intolerance over a two-month period. After a series of diagnostic tests including a CBC, ultrasound, X-rays, bloodwork and cytology, Zoe was diagnosed with autoimmune hemolytic anemia. She was hospitalized and received IV fluids, a blood transfusion and medications to help manage her condition. Her veterinarian ultimately recommended a bone marrow aspirate procedure. In addition to her anemia, Zoe also suffered a cruciate injury and dermatitis, for which **Petplan reimbursed her family another \$4,824.93.**

Balto, German Shepherd

Balto has been through it all, including myelopathy, aspergillosis and hematuria, which have required various tests to diagnose, multiple prescription medications for pain management and rehabilitation, including laser therapy, underwater treadmill therapy and Cavaletti poles exercises.



conditions:

myelopathy, aspergillosis,
hematuria

years insured: 6

claims: 106

treatment:

rehabilitation

amount reimbursed:

\$44,485.02



top 10 most extraordinary treatments covered

conditions:

myelopathy

years insured: 2

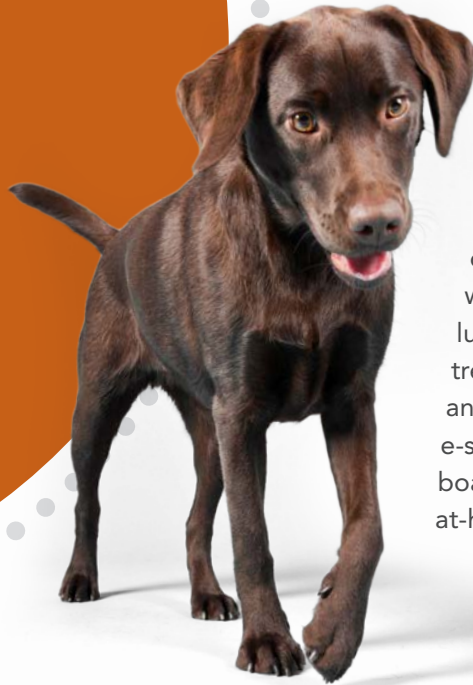
claims: 19

treatment:

rehabilitation

amount reimbursed:

\$11,547.27



Shanti, Chocolate Lab

Shanti originally presented to the vet with trembling and a stiff gait that had developed into neuropathy and placing deficits. After an MRI, she was diagnosed with narrowing of the disc spaces in the lumbar region. Her vet's recommended treatment included pain therapy, acupuncture and rehabilitation. Her rehab consisted of e-stimulation, massage, hydrotherapy, balance board exercises and Cavaletti stepping, plus at-home therapy as directed by her vet.