

Animal Care Expo 2018

Kansas City, Missouri

May 14-17, 2018

AAVSB RACE APPROVED CE SESSIONS FOR VETERINARIANS AND VETERINARY TECHNICIANS

Monday, May 14, 2018

8:00 a.m.–3:00 p.m. Learning labs (lunch served)

- **A workflow management boot camp: Expanding the shelter leader's capacity for care**
We all know that shelters operate better when they are within their capacity for care, allowing healthy, happy animals to move through shelters safely and quickly, saving resources, staff sanity, and most importantly, more animal lives. But what about people? We too have limits, and working within our capacity for care maximizes our effectiveness and ensures a humane environment for ourselves, our staff, the animals we care for and the organizations we serve. This unique workshop for shelter leaders will combine an intensive daylong session with a 6-8-week online follow-up course. Each participant will be supported in identifying true priorities and building healthy habits and processes, while maintaining a healthy, happy balance between the work you love and the life you deserve. **APPROVED FOR 7 HOURS RACE CE**

CAPACITY: 30 participants

Presenters: Kate Hurley, DVM, Director, UC Davis Koret Shelter Medicine Program and Million Cat Challenge Co-founder; Laura Maloney, Principal, Adisa; Betsy McFarland, Principal, Adisa; Jyothi Robertson, Principal Consultant, JVR Shelter Strategies

- **Managing community cats: How to fix 300 cats in a weekend**
Securing affordable, high volume spay/neuter services for free-roaming cats is often a challenge for trap/neuter/return (TNR) programs. One solution is a mass spay/neuter clinic which brings together veterinarians, veterinary technicians and other volunteers for one or two days to alter a large number of cats. Many organizations have turned to weekend mass spay/neuter clinics to expand capacity. In this hands-on learning lab, participants will learn the basics of setting up and operating a mass spay/neuter clinic. NOTE: This learning lab will take place at Spay and Neuter Kansas City. Roundtrip transportation from the Convention Center will be provided. Bus will depart promptly at 7:30 a.m. **APPROVED FOR 7 HOURS RACE CE**
CAPACITY: 50 participants

Presenters: Julie Levy, DVM, Professor of Shelter Medicine, University of Florida Maddie's Shelter Medicine Program, College of Veterinary Medicine and Million Cat Challenge Co-Founder; Elizabeth Reinhardt, DVM, Full-time Spay/Neuter Veterinarian, Spay and Neuter Kansas City; Christine Wilford, DVM, Founder, Feral Cat Spay/Neuter Project

- **Who needs data anyway?**

Spoiler alert: It's you! This session will promote the value of shelter metrics through a series of short lectures and breakout sessions where participants will complete exercises using and interpreting their own shelters' data. Don't be scared! We'll cover the importance of metrics in reducing suffering and saving lives, and how to determine which types will best help you address issues specific to your organization. We will also cover issues relating to data quality, running reports, presenting and visualizing the numbers, and the timing of analyses. Learn how to make the most of your shelter's data in this interactive workshop. **APPROVED FOR 7 HOURS RACE CE**

NOTE: Each attendee must bring a laptop to this learning lab.

CAPACITY: 30 participants

Presenters: Dr. Michael Greenberg, Program Director, Target Zero; Dr. Tiva Hoshizaki, Shelter Veterinarian and Consultant; Jan Scarlett, Professor Emerita of Epidemiology, Cornell University

Tuesday, May 15, 2018

9:45 a.m.–11:15 a.m. Workshop sessions

- **Shelter medicine track**

- **Capacity for care: Yes we can! (Part 1 of 2)**

Achieving capacity for care can be both a shelter's biggest goal and its greatest fear. There are huge benefits, but at first the risks and challenges of getting to your shelter's ideal capacity can seem overwhelming. Learn the basics about capacity for care and hear what shelters who have achieved their best balance share about the motivations that inspired them to change, the challenges they faced on the way and the accomplishments that keep them moving forward. **APPROVED FOR 1.5 HOURS RACE CE**

Presenters: Dr. Allison Clarke, University of Wisconsin/UC Davis Maddie's Shelter Medicine Fellow and Shelter Veterinarian, Arizona Animal Welfare League; Alexandre Ellis, DVM, University of Wisconsin Maddie's Shelter Medicine Resident

2:00 p.m.–3:30 p.m. Workshop sessions

- **Shelter medicine track**

- Capacity for care: Yes we can! (Part 2 of 2)**

- Achieving capacity for care can be both a shelter's biggest goal and its greatest fear. There are huge benefits, but at first the risks and challenges of getting to your shelter's ideal capacity can seem overwhelming. In this session, you will learn how Edmonton Humane Society and San Francisco SPCA overcame new challenges in sustaining their progress toward maintaining their capacity for care. **APPROVED FOR 1.5 HOURS RACE CE**

- Presenters: Dr. Elizabeth Roberts, University of Wisconsin/UC Davis Eslinger Shelter Medicine Fellow and Director of Shelter Medicine, San Francisco SPCA; Dr. Anthea Smith, University of Wisconsin/UC Davis Maddie's Shelter Medicine Fellow and Head Shelter Veterinarian, Edmonton Humane Society*

4:00 p.m.–5:30 p.m. Workshop sessions

- Expanding our reach track**

- Can we "de-silo" animal welfare?**

- Feeling isolated? You're not alone! Despite ever-increasing connectivity, animal welfare organizations tend to operate in silos. You can change that! Come learn about the "nuts and bolts" of how organizations across the country are sharing ideas both internally and externally to more efficiently implement best practices and save more lives. We'll take you through real examples and introduce you to the world of "tele-consulting" and animal welfare discussion forums. **APPROVED FOR 1.5 HOURS RACE CE**

- Presenters: Dr. Michael Greenberg, Program Director, Target Zero; Sara Pizano, Consultant, Team Shelter USA*

- **Shelter medicine track**

- Why outbreaks happen: Shelter medicine fundamentals to prevent disease**

- The University of Wisconsin Shelter Medicine team works with shelters all over the country (and beyond), providing assistance during outbreaks of infectious disease. Learn the fundamental steps every shelter should take to avoid an outbreak. Answers to frequently asked questions about topics such as vaccination, sanitation and housing will be discussed. In addition, you will find out which practices are not as helpful as they may seem. **APPROVED FOR 1.5 HOURS RACE CE**

- Presenters: Dr. Aleisha Swartz, Outreach Veterinarian, University of Wisconsin Shelter Medicine Program; Dr. Deb Yannessa, University of Wisconsin/Dane County Humane Society Maddie's Shelter Medicine Intern*

Wednesday, May 16, 2018

10:15 a.m.–11:45 a.m. Workshop sessions

- **Reaching underserved communities track**

- **Hard choices: Delivering compassionate community-focused medicine**

- Communication and customer service are essential to providing veterinary care and medical services. In underserved communities, where access and resources are limited and decisions must be made based on practical considerations, conversations with pet owners become more nuanced. In this workshop, customer service and medical experts will discuss techniques for approaching these conversations and ways to assist clients in making informed decisions about their pets' health. **APPROVED FOR 1.5 HOURS RACE CE**

- *Presenters: Dr. Carolyn Brown, Senior Medical Director of Community Medicine, ASPCA; Jocelyn Kessler, Senior Director of Operations Community Medicine, ASPCA*

- **Saving cats track**

- **Balancing customer care with capacity for care: Mastering the art of "Yes, and ..."**

- We never want to say "no" to an animal or community member in need, but how do we balance that with our capacity to care for the animals already in the shelter? In this lively and participatory workshop, leaders in the field will share practical, service-oriented ways to turn, "No, we can't take this cat today" into "Yes, we will help you, and here are some options." **APPROVED FOR 1.5 HOURS RACE CE**

- *Presenters: Kate Hurley, DVM, Director, UC Davis Koret Shelter Medicine Program and Million Cat Challenge Co-Founder; Julie Levy, DVM, Professor of Shelter Medicine, University of Florida Maddie's Shelter Medicine Program, College of Veterinary Medicine and Million Cat Challenge Co-Founder*

- **Shelter medicine track**

- **Become a wizard of wellness, Find the magic to minimizing disease outbreak**

- What are the latest news and developments in shelter medicine? How do you prepare for outbreaks in your shelter or community? You will all become wizards of wellness through this engaging and hands-on session about how to prepare for and what to do when faced with an unexpected disease outbreak. Come to this session for hands-on participation in creating a plan for your community. **APPROVED FOR 1.5 HOURS RACE CE**

- *Panelists: Dr. Elizabeth Berliner, Director, Maddie's Shelter Medicine at Cornell University; Cynda Crawford, Maddie's Clinical Assistant Professor of Shelter Medicine, Maddie's Shelter Medicine Program, University of Florida; Lena DeTar, DVM, DACVPM,*

DAVBP-SMP, Maddie's Shelter Medicine Program at Cornell University; Dr. Michael Greenberg, Program Director, Target Zero. Moderator: Laurie Peek, DVM, Executive Leadership Team, Maddie's Fund

2:15 p.m.–3:45 p.m. Workshop sessions

- **Leadership track**

- **Progressive programming to cure compassion fatigue**

Given our exhausting emotional work (that's also rewarding and inspiring), many organizations spend precious resources addressing burnout and compassion fatigue. But what if the challenge isn't the work itself, but how we *do* that work? We'll explore two initiatives, intake prevention and capacity for care—and their impact not just on live release rates, but on the people doing the work. These initiatives have the potential to reduce stressful situations and shift the focus from what we can't control, to what we can. **APPROVED FOR 1.5 HOURS RACE CE**

Presenters: Kate Hurley, DVM, Director, UC Davis Koret Shelter Medicine Program and Million Cat Challenge Co-Founder; Cynthia Karsten, DVM, DABVP (shelter medicine practice), Outreach Veterinarian, UC Davis Koret Shelter Medicine Program

- **Shelter medicine track**

- **Dog relocation: Taking the express train**

Relocating dogs from overpopulated shelters to underpopulated shelters sure sounds like a win-win for everyone involved—and it is! By examining multiple medical and behavioral parameters of relocated dogs, we have learned how to create a safe and efficient method for getting transferred dogs in the door, and then speeding them out to their new homes. Learn how you can start a relocation program at your shelter.

APPROVED FOR 1.5 HOURS RACE CE

Presenters: Rebecca Stuntebeck, DVM, University of Wisconsin Maddie's Shelter Medicine Resident; Dr. Olivia Swailes, University of Wisconsin/Dane County Humane Society Maddie's Shelter Medicine Intern; Dr. Erin Wilson, University of Wisconsin/UC Davis Maddie's Shelter Medicine Fellow and Medical Director, ASPCA Adoption Center

Thursday, May 17, 2018

9:00 a.m.–10:30 a.m. Workshop sessions

- **Expanding our reach track**

- **What comes after one million?**

At an Expo not long ago, we dared to imagine reaching a tipping point for how cats are cared for in our shelters and communities. The Million Cat Challenge was born out of the energy of that gathering. Our goal was to document and support the successful cat-saving strategies springing up across North America. Just five years later, the goal of “the million” has been convincingly exceeded—but we’re not done yet. Millions more cats will count on us in the years to come, and shelters need tools, knowledge and community support to succeed. Find out the best lessons learned from the first million and discover how you can be part of locking in and perfecting the methods that work to help cats, the people who care for them and the communities we serve. **APPROVED FOR 1.5 HOURS RACE CE**

Presenters: Kate Hurley, DVM, Director, UC Davis Koret Shelter Medicine Program and Million Cat Challenge Co-founder; Julie Levy, DVM, Professor of Shelter Medicine, University of Florida Maddie's Shelter Medicine Program, College of Veterinary Medicine and Million Cat Challenge Co-Founder

- **Shelter medicine track**

- **Finding an umbrella when it's raining cats and dogs**

- Do you ever feel like you are caught in a downpour of pets? The good news is it doesn't have to be that way. Making a positive impact within a shelter often means reaching beyond your organization's walls and into the community. Case studies from Flathead County Animal Shelter and Huntsville Animal Services will detail the agencies' efforts to improve shelter health by working with the community. **APPROVED FOR 1.5 HOURS RACE CE**

- Presenters: Dr. Meg Gordon, University of Wisconsin/UC Davis Maddie's Shelter Medicine Fellow and Shelter Veterinarian, Flathead County Humane Society; Dr. Karen Sheppard, University of Wisconsin/UC Davis Maddie's Shelter Medicine Fellow and Director, Huntsville Animal Services*

11:00 a.m.–12:30 p.m. Workshop sessions

- **Reaching underserved communities track**

- **What you don't know might help you: Broaden your research horizons**

- There is a wealth of information on the benefits pets bring to people, the human-animal bond and on how pet owner support programming deepens community impact. Measurements like shelter intake are not enough to inform the creation of effective community-based programming or show the overall impact of your organization's work. In this session, industry experts will share exciting studies and research on social science-informed animal welfare to expand your thinking on how your work is structured and assist you in creating a much more inclusive and comprehensive narrative. **APPROVED FOR 1.5 HOURS RACE CE**

Presenters: Kevin Morris, Associate Research Professor, University of Denver Institute for Human-Animal Connection; Dr. Brittany Watson, Director of Shelter Medicine and Community Engagement, University of Pennsylvania School of Veterinary Medicine

- **Shelter medicine track**

Road construction: Building and evaluating pathways to save lives

Identifying the needs of animals as they enter shelters and determining their best path is crucial to maximizing lifesaving capacity. All pathways begin at intake, but some paths may be smoother than others. We will cover the basics of pathway planning and share case studies from Greenhill Humane Society and ACCT Philly that work through some of the bumps in the road and ways to smooth over some of the potholes. **APPROVED FOR 1.5 HOURS RACE CE**

Presenters: Brenda Dines, DVM, University of Wisconsin Maddie's Shelter Medicine Resident; Dr. Melissa Resnick, University of Wisconsin/UC Davis Maddie's Shelter Medicine Fellow and Shelter Veterinarian, Animal Care and Control Team of Philadelphia; Dr. Gail Schroder, University of Wisconsin/UC Davis Maddie's Shelter Medicine Fellow and Director of Shelter Medicine, Greenhill Humane Society

12:30 p.m. Expo ends. See you next year in New Orleans!